

Terms and Conditions

1. Introduction

Welcome to Illanix Solution (Pvt) Ltd. We are an information technology company based in Sri Lanka, offering software development, web services, digital solutions, and outbound call services. These Terms and Conditions ("Terms") govern your use of our website, products, and services. By accessing or using our website or services, you agree to be legally bound by these Terms.

2. Eligibility

You must be at least 18 years old or have legal capacity to enter into contracts under Sri Lankan law to use our services.

3. Company Overview

Founded in Sri Lanka, Illanix Solution (Pvt) Ltd combines technology expertise with dedicated customer service. Beyond software and digital solutions, our outbound call services focus on building strong client relationships and providing effective communication support. We prioritize innovation, reliability, and client satisfaction in every project we undertake.

4. Use of Our Services

You agree to use our website and services only for lawful purposes. You shall not:

- Introduce viruses, malware, or harmful code
- Attempt unauthorized access to any part of the website or our systems
- Use the website to infringe the rights of others or commit unlawful acts
- Interfere with the website's normal operation

5. Intellectual Property Rights

All content, including text, images, graphics, logos, and software on this website, are owned by Illanix Solution (Pvt) Ltd or its licensors. No content may be copied, reproduced, or distributed without prior written consent.

6. Payment and Fees

All services provided by Illanix Solution (Pvt) Ltd are chargeable. By engaging with us, you agree to pay the fees as outlined in your service agreement or invoice. We do not provide any services free of charge unless explicitly stated in writing. Payments must be made according to the terms specified in the individual agreement. Failure to make timely payment may result in suspension or termination of services.

7. Confidentiality

Any information shared between you and Illanix Solution (Pvt) Ltd in the course of business shall be treated as confidential and will not be disclosed to third parties without prior written consent.

8. Limitation of Liability

Illanix Solution (Pvt) Ltd shall not be liable for any indirect, incidental, special, or consequential damages arising from the use or inability to use our website or services. Our total liability is limited to the amount paid by you for the relevant service.

9. Indemnification

You agree to indemnify and hold harmless Illanix Solution (Pvt) Ltd from any claims, damages, or losses arising out of your violation of these Terms or misuse of our services.

10. Third-Party Links

Our website does not contain links to third-party websites. We do not endorse or accept responsibility for any external content. If such links are added in the future, we will provide appropriate disclosures.

8. Change to Terms

We reserve the right to update or modify these Terms at any time. Updated Terms will be posted on our website and take effect immediately upon posting.

9. Governing Law

These Terms and Conditions shall be governed by and construed in accordance with the laws of Sri Lanka. Any disputes shall be subject to the exclusive jurisdiction of the courts of Sri Lanka.

10. Contact Information

For any questions about these Terms and Conditions, please contact:

Illanix Solution (Pvt) Ltd

Email: info@illanixsolution.com

Phone: 0777 517 492

Website: www.illanixsolution.com