

# Privacy Policy

## Who We Are

Illanix Solution (Pvt) Ltd is an information technology company based in Sri Lanka, offering software development, web services, digital solutions, and outbound call services.

## What Information We Collect

We may collect the following types of personal information:

- Your name
- Email address
- Phone number
- Company details (if applicable)
- Any other information you provide through our contact forms, emails, or calls.

## How We Use Your Information

We use your information to:

- Respond to your inquiries or requests
- Communicate with you about our services
- Improve your experience with our website
- Meet legal obligations

We do not sell or rent your personal data to any third parties.

## How We Store and Protect Your Data

We use industry-standard methods to protect your data from unauthorized access, disclosure, or misuse. Access to your personal data is limited to authorized personnel or partners who require it to provide services.

## Sharing Your Information

We may share your personal data with trusted service providers who assist us in operating our business, such as hosting providers and email platforms. We do not share your information with any other third parties without your consent, except when required by law, such as to comply with legal authorities in Sri Lanka.

We will only share data for legitimate purposes and always ensure your privacy is respected.

## **Your Rights**

Under the Sri Lankan Personal Data Protection Act (PDPA), you have the right to:

- Access your personal data
- Request corrections to inaccurate data
- Request deletion of data (where applicable)
- Withdraw consent to certain data uses

To make any of these requests, contact us at: [support@illanixsolution.com](mailto:support@illanixsolution.com)

## **Cookies and Tracking**

We may use cookies to provide a better website experience and analyze site performance. You can choose to disable cookies via your browser settings.

## **External Links**

Our website does not contain third-party links or redirects. If this changes, we will clearly mark external links and ensure they follow appropriate privacy standards.

## **Policy Updates**

We may update this Privacy Policy from time to time. The most current version will always be available on our website.

## **Contact Us**

For questions or privacy-related requests, please contact:

Illanix Solution (Pvt) Ltd

Email: [info@illanixsolution.com](mailto:info@illanixsolution.com)

Phone: 0777 517 492

Website: [www.illanixsolution.com](http://www.illanixsolution.com)